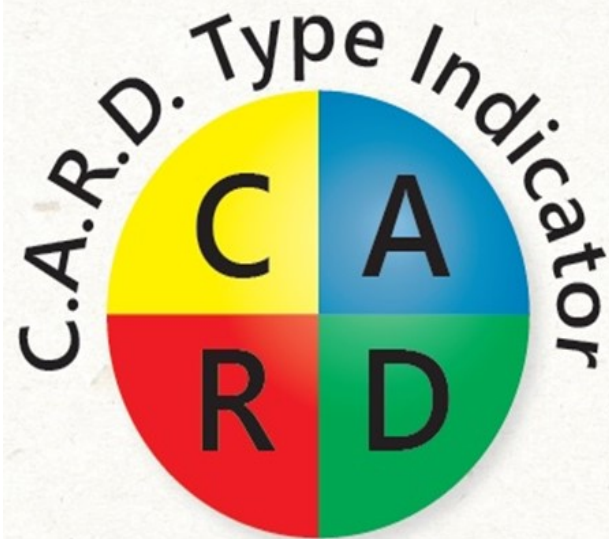


'Communication Masterclass'

for Organisations

This Half-Day Professional Training is suitable for:

Managers, Supervisors, Team Leaders, Coaches, Trainers, H.R. Professionals
& anyone that works in customer service or a group or team setting.



This 'Communication Masterclass' training centres around our own system of how people interact, the C.A.R.D. model, which clearly demonstrates how four distinctly different styles of communication can impact performance & the quality of our daily interactions.

Poor communication is at the heart of many of the disagreements, both in classrooms & workplace settings, but with a little understanding, along with a few practical strategies, people can learn to better interact with others thereby reducing conflict in their classroom or workplace.

Good communication is not just about conflict reduction though as it also provides the foundation for building better relationships with your clients, with your colleagues & in a team or organisational setting.

Time	Activity
Session 1 2 hours	What colour do I speak & what are my core values? How does my communication style dictate my daily interactions & what happens when 'they' speak a different colour?
Break	Activity
Session 2 2 hours	Practical communication strategies for participants including; how to work with your 'opposite' types, & how to deliver your message to larger audiences.
Finish	Q & A
<i>Program times are flexible & can also be delivered at weekends & via Zoom.</i>	

Michael White - Creator of AusIdentities, is your facilitator for this half-day Masterclass into effective communication. Michael has been involved with Education since 2005, and the AusIdentities series of programs have been introduced to over 350 schools as well as educational groups such as: QASSP, QELI, Study Queensland, Stronger-Smarter & TAFE.

It's not just about education as organisations such as the Red Cross, Foster Care Australia, the Salvation Army & Scripture Union have also discovered the benefits of improved self-awareness & more effective communication skills.

Our goal at AusIdentities is to make sure people have the opportunity to perform to the best of their abilities, and to supporting business leaders across the country to better engage with their clients & colleagues.

For an obligation-free discussion about running a Masterclass at your school or place of work, please email us at: info@ausidentities.com.au - or call us directly on **0411 475 114**.



www.ausidentities.com.au